

Nepean Support Services and WOCRC's Community Support Services Work Together as One

On April 1, 2009, Nepean Support Services (NSS) merged with the Western Ottawa Community Resource Centre (WOCRC).

This voluntary integration is groundbreaking, as we chose to come together to provide better services.

Although NSS and WOCRC have separate histories, we have always shared a common objective: to assist seniors and adults with physical disabilities to live independent, active and meaningful lives. Both organizations help clients through respectful, responsive services and programs that promote health and wellbeing. We remain dedicated to these goals now that we work together as one.

Funding provided by:
Champlain Local Health Integration
Network and our generous donors

Community Support Services

- Caregiver Support
- Day Services
- Foot Care Services
- Information, Referral and Support
- Meals Delivery
- Service Arrangement / Coordination
- Social and Congregate Dining
- Transportation Client
- Visiting Social and Safety
- Partnership with/*Partenariat avec Le Centre de services Guignes: offer des services pour les clients francophones de l'Ouest de la ville d'Ottawa.*

Proud member of:



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Bringing care and community together

Community Support Services

**Expansion
of Services
December 2009**



Call 613-591-3686

Community Support Services: Expansion of Services

Expansion of Services

The Community Support Team has moved towards full service integration. We have made positive changes to our service delivery. It is important to note that this may change who you talk to about your services, but it does not change the services you are receiving.

Seamless client services:

Now when you call for services you will talk to only one person, a Program and Service Coordinator. This person will coordinate all of your services. The new seamless client services model will make it easier for you to register for all the services you require instead of making multiple phone calls.

**All you need to do is call
613-591-3686
and ask to speak to a
Community Support
Program and Service
Coordinator.**

Larger geography of service:

We now provide services to seniors and adults with physical disabilities living in Nepean, Kanata, Goulbourn and West Carleton.

Respite Program now available in

Kanata: Respite care provides personal support to clients and their families in their care giving responsibilities. Help with daily living activities, meal preparation and activation are provided by qualified workers who are paid directly by the client.

Foot care clinics available:

Qualified foot care specialists provide clients with basic foot care services. These clinics are held in various locations within the Nepean area. Appointments must be made in advance.

More Social and Congregate Dining (Diners Clubs):

Volunteers help to host a hot catered meal, social and educational gatherings. Clubs are located in Kanata, Richmond, Stittsville, West Carleton and two in Nepean.

Volunteer and Independent Worker Opportunities

Volunteers and independent workers are an essential part of our team. Their support and enthusiasm allows us to offer a wider variety of programs and services.

Volunteer Opportunities

- Meals Delivery Driver
- Day Services (Adult Day Program)
- Social & Congregate Dining (Diners, Luncheon, Breakfast Clubs)
- Transportation Driver

Independent Worker Opportunities

- Service Arrangement /Coordination (Home Help / Home Maintenance)

We are always looking for people to join our team. Call today and make a difference in your community!

613-591-3686